

**South Carolina Workers' Compensation Commission (SCWCC)**  
**EDI Claims Release 3.0**  
**Frequently Asked Questions (FAQs)**

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# South Carolina Workers' Compensation Commission (SCWCC)

## EDI Claims Release 3.0

### Frequently Asked Questions (FAQs)

#### General

Q-1: How do I contact the SCWCC with questions on **EDI Claims Release 3.0** Reporting?

A-1: Send an email to the SCWCC EDI Support Mailbox at [scwccedi@verisk.com](mailto:scwccedi@verisk.com).

Q-2: Where are SCWCC's EDI Claims 3.0 Requirements found?

A-2: Please refer to the "EDI Requirements" link under the EDI Resources section in the SCWCC EDI Claims website at <https://scwccedi.info/> for the Event Table, Element Requirement Table, and Edit Matrix.

Q-3: What are some commonly used acronyms?

A-3: IAIABC = International Association of Industrial Accident Boards and Commissions

FROI = First Report of Injury

SROI = Subsequent Report of Injury

JCN = Jurisdiction Claim Number

DN = Data Element Number

MTC = Maintenance Type Code

Q-4: How do I send EDI Claims Release 3.0 FROI and SROI reports to the JURISDICTION?

A-4: You can send the EDI Claims Release 3.0 FROI and SROI reports in one of the following Filing Methods for which you have previously registered with your Trading Partner Profile Registration:

1. **DIRECT SFTP:** Report via a direct connection using SFTP from your own claims system. There is no cost to use this connection.
2. **SCWCC WEB ENTRY:** The web entry system is a free service for companies with low claim volume (about 100 claims or less in a year) that do not use an EDI vendor and requires the manual entry of the data and uses every applicable MTC transaction for an individual claim.
3. **EDI VENDOR:** Use of a third-party EDI service vendor to submit EDI transactions on behalf of an insurer.

#### Trading Partners

Q-1: How does my company become a trading partner with the SCWCC?

A-1: Complete and submit a Trading Partner Profile for EDI Claims Release 3.0 at <https://scwccedi.info/register>. Please refer to the Registration Instructions link under the Trading Partner Profile section at <https://scwccedi.info/>. Each Trading Partner profile is reviewed and must be approved by the SCWCC.

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Q-2: How can the Trading Partner Profile be created or updated?

A-2: Please refer to the trading partner profile Registration Instructions document posted on the Registration Instructions page of the SCWCC EDI Claims website at <https://scwccedi.info/reg-instructions> . This has detailed instructions on how to access the trading partner registration system as well as how to create and update a trading partner profile.

Q-3: As a Third-Party Administrator, we administer claims for several Insurers/Self-Insured Employers. Are we required to register each Insurer/Self-Insured Employer as a separate trading partner?

A-3: No, only one Trading Partner Profile registration is required in which you will list each company in the subsidiary Insurer section of the form and the Third Party Administrator would be listed as the Claim Administrator.

Q-4: How do I decide which Filing Method to choose?

A-4: Consider the volume before deciding on one of the following filing methods:

- (i) Direct Secure File Transfer Protocol (SFTP) means you will develop the programs and the IAIABC Claims Release 3.0 flat file content yourself.
- (ii) SCWCC Web Entry: The web entry system is a free service for companies with low claim volume (about 100 claims or less in a year) that do not use an EDI vendor and requires the manual entry of the data and uses every applicable MTC transaction for an individual claim.
- (iii) EDI Vendor: Use of a third-party EDI service vendor to submit EDI transactions on behalf of an insurer.

Q-5: What steps must be taken in order to receive a Direct SFTP connection from SCWCC?

A-5: The trading partner profile has a section called Filing Method. Under this section when completing this trading partner profile, please select *Direct SFTP*. If you already have a Direct SFTP connection setup by Verisk for another jurisdiction, then you can continue to use the same connection, ensuring that you use the correct receiver information for the Release 3.0 SCWCC files as listed on the Implementation Information page of the SCWCC EDI website at <https://scwccedi.info/>.

The IAIABC sets the industry standards for EDI reporting and promotes experience with the reporting standards. Membership allows access and use of the IAIABC standards, which is what current Direct SFTP Trading Partners and EDI Vendors use.

If you do not have an existing Direct SFTP connection setup by Verisk, you must register as a Trading Partner, select Direct SFTP as the Filing Method, and advise the SCWCC EDI Support Team at [scwccedi@verisk.com](mailto:scwccedi@verisk.com), that a new connection is needed. Once approved as a Trading Partner, SCWCC EDI Support Team will provide the appropriate

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access information.

Q-6: How do I sign up to use the SCWCC Web Entry system to submit FROI and SROI Reports to the SCWCC?

A-6: The Trading Partner Profile has a section called Filing Method. Under this section when completing this Trading Partner Profile, please select 'SCWCC Web Entry: Select SCWCC Web Entry if you will use the SCWCC EDI FROI SROI Web Reporting System'. Access to the system will be provided prior to Production.

Q-7: A trading partner is approved for production status. The trading partner changes software packages, vendor, adds a newly acquired company or changes source system, etc. Does the trading partner need to revert to the testing status again?

A-7: Any change in how data is sent to SCWCC after the initial approval for production (such as Filing Method changes or Sender ID changes) must be brought to our attention and will most likely require updates made to the existing Trading Partner Profile. Considerations on any testing that will be required afterwards will be determined based on the type of change made. If this situation arises, please contact SCWCC EDI Support Team via email at [scwccedi@verisk.com](mailto:scwccedi@verisk.com) immediately.

Q-8: Where do I find information concerning IAIABC EDI license fees?

A-8: EDI licensing fees are provided on the IAIABC website at <https://www.iaiabc.org/licensing>.

Q-9: How long after I send a transmission to SCWCC should I expect to receive an electronic acknowledgement?

A-9: The cut-off for receipt of data from SCWCC trading partners will be 11:59 PM EST, Monday through Friday. On Saturday and Sunday, trading partners can connect and upload FROI/SROI files which will be processed Monday morning. SCWCC trading partners will receive acknowledgment files no later than 5:00 AM EST the next business day, pending any unforeseen processing issues. If you have not received an acknowledgement within that time frame and have not received an advisory message, please contact the SCWCC EDI Support Mailbox at [scwccedi@verisk.com](mailto:scwccedi@verisk.com).

Q-10: I have reached production status and a problem develops with the system I am using to generate or transmit EDI reports to SCWCC. What should I do to make sure SCWCC is informed?

A-10: Immediately after a trading partner becomes aware that transmissions are not being sent or received by SCWCC, contact SCWCC via email at [scwccedi@verisk.com](mailto:scwccedi@verisk.com) right away.

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**Transactions, Edits and Requirements**

Q-1: What edits will SCWCC apply?

A-1: SCWCC's edits and complete requirements are located on the SCWCC EDI Requirements page <https://scwccedi.info/requirements>.

Q-2: How can the trading partner or a claim administrator monitor the data quality of their EDI transmissions once in production?

A-2: If a transaction rejected (TR) acknowledgement was received, it indicates that the transaction (record) you sent has been received and rejected, as an error was found on one or more data elements. The transaction was not accepted by the jurisdiction. The error(s) should be reviewed quickly to correct and resubmit the transaction with the same MTC. Please be sure to update the MTC Date on the subsequent transaction. Timely resolution of rejected reports is critical because the transaction has not been accepted into the jurisdiction's system. If an error indicates a duplicate transaction, then resubmission of the same MTC would not be required. SCWCC recommends that the claim administrator develop tools to use the acknowledgment details to track overall performance.

Q-3: What does "Accepted with Errors" mean?

A-3: The transaction (record) you sent has been received, edited, and accepted. However, one or more non-critical data elements in the record have an error. The acknowledgement you received indicates a "TE" status, Accepted with Errors, for the invalid data element. SCWCC requires that you submit a MTC CO Correction report within the required time frames. For more information, see SCWCC Event Table for MTC CO (Correction) link located on the SCWCC EDI Requirements page (<https://scwccedi.info/requirements>).

Q-4: Is there a difference between an EDI MTC CO Correction and a MTC 02 Change?

A-4: Yes, there is a very important distinction between Corrections and Changes. A Change (MTC 02) is used when the Claim Administrator determines that data needs to be Added, Updated, Removed or Deleted (Variable Segments). The Correction (MTC CO) is a direct response to an acknowledgement report that showed one or more data elements were accepted with error (TE status). The CO must match a previously sent transaction and must contain the data element(s) or conditions identified on the acknowledgment as being in error. Refer to IAIABC Claims Release 3.0 Implementation Guide for additional information <https://www.iaiaabc.org/>.

Q-5: What should be transmitted to SCWCC if a Match Data Element is changed?

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A-5: Send a FROI MTC 02 Change transaction to change any match field(s). Note: Only one (1) match data field can be changed with a FROI MTC 02 at a time unless noted otherwise on the Edit Matrix Match Data Table as multiple FROI 02 change transactions may be required. Refer to SCWCC's Edit Matrix (Match Data Table) located on the SCWCC EDI requirements at <https://scwccedi.info/requirements>.

Q-6: Is a Jurisdiction Claim Number (JCN) required when I input my Original FROI Reports?

A-6: A JCN will be assigned when the initial FROI report is submitted and accepted and will be returned on the acknowledgment.

Q-7: Is the SCWCC Jurisdiction Claim Number (JCN) required on all transactions following the initial First Report of Injury?

A-7: Yes, refer to SCWCC's the Edit Matrix (Match Data Table) and Element Requirement table located at <https://scwccedi.info/requirements>. DN0005 Jurisdiction Claim Number is a match data item for all reports following the initial first report of injury.

Q-8: What coding for Part of Body, Nature of Injury, and Cause of Event will be used?

A-8: Please see the Workers' Compensation Insurers Organization (WCIO) injury description table – Part/Nature/Cause.  
[wcio.org/Document%20Library/InjuryDescriptionTablePage.aspx](http://wcio.org/Document%20Library/InjuryDescriptionTablePage.aspx)

Q-9: If the Employee SSN cannot be obtained, is there a default that can be used instead?

A-9: If DN0042 Employee SSN is not available and the following options are not applicable:

DN0152 Employee Employment Visa

DN0153 Employee Green Card

DN0156 Employee Passport Number

DN0437 Employee Individual Taxpayer Identification Number (ITIN), then SCWCC will accept DN0154-Employee ID Assigned by Jurisdiction.

If DN0270 Employee ID Type Qualifier is = to A, then the Jurisdiction will allow the following default however DN0042 Employee SSN is preferred.

If Employee ID Type (DN0270) is A employee ID must be derived using the date of injury as follows : 999mmddy

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Q-10: Insurer Name Change- Sometimes an Insurer will shift a claim to another Insurer within their group. Does the AQ (Acquired Claim) MTC apply in this situation.

A-10: No, send a FROI 02 to Update the Insurer Name. The AQ is only for changing the Claim Administrator.

Q-11: Codes- Are there any code values that are not valid in SC?

A-11: Please refer to the Valid Value tab of the Edit Matrix Table located on the <https://scwccedi.info/requirements> page to determine the valid values that the SCWCC will not accept.

Q-12: For Dependent/Payee Relationship Code - DN0097, is the first position a relationship code, and the second position the numerical birth order?

A-12: Yes, the IAIABC valid values for the second position (numerical birth order) are 0-9 A-K (spaces not allowed). For example, if the dependent is a widow, the code value sent will be "21". Please refer to the Valid Value tab of the Edit Matrix located at <https://scwccedi.info/requirements> to determine the valid values that SC will accept.

Q-13: First Report - What claims are reportable for FROI?

A-13: Please refer to the SCWCC R3.0 Event Table at <https://scwccedi.info/requirements>. The FROI tab of the event table indicates which FROIs must be filed and when they are due.